

# Professional Services

SCIENCE. TECHNOLOGY. SYNCHED. SOLVED.

- **We take a solution-oriented approach to achieve organizational efficiencies and business and mission resilience, and collaborate with our clients to advance automation and technological innovation.**

Since 1992, IBSS, a woman-owned small business, has provided transformational consulting services to the Federal defense, civilian, and commercial sectors. Our services include cybersecurity and enterprise information technology, environmental science and engineering (including oceans, coasts, climate, weather, and satellite), and professional management services.

We measure our success by the positive impact we have on our employees, clients, partners, and the communities we serve. Our tagline, Powered by Excellence, is a recognition of the employees that make up IBSS and ensures we deliver results with quality, applying industry best practices and certifications.

IBSS is a Certified B Corporation (B Corp). B Corps are for-profit companies dedicated to using business as a force for good. Across a variety of industries and around the world, these companies are putting people and the planet before profits and redefining what it means to be successful in business.

## PROGRAM & PROJECT MANAGEMENT

- Administrative Services
- Budget, Finance, & Audit Services
- Business Process Engineering
- PMI-aligned Portfolio & Project Management Practices (ISO 9000)
- Quality Program Development
- Strategic Planning

## MARKETING, COMMUNICATIONS, & WEBSITE SUPPORT

- Communications, Graphics/Video Design, & Social Media Support
- Outreach, Training, & Education
- Technical Writing & Editing
- Website Development & Maintenance

## LEGAL, PARALEGAL, & FOIA SERVICES

- FOIA, PA, & IQA Request Response & Tracking
- Public Affairs Support
- Records Management
- Regulatory Requirement Monitoring & Public Affairs Support

## IT & HELPDESK SUPPORT

- Data Management/Development Support
- Database Development & Architecture Support Services
- Legacy Data Ingest & Cloud-based Archiving Using AI/ML Tools
- Software Development & Data Analysis
- System, VMware, & NetApp Administration Services



# Why IBSS?

## EXPERIENCED EMPLOYEES

- 200+ employees located CONUS & OCONUS, including 19 U.S. states & Japan
- Flexible schedules available at many locations
- Emphasis on employee empowerment & collaboration as keys to success

## ENGAGED MANAGEMENT

- A robust leadership team with extensive expertise and experience
- Strategic co-location of managers with customers & employees across six U.S. time zones
- Mature management support structure to drive quality, reliability, & innovation

## EMPOWERED WORK ENVIRONMENT

- Inclusive learning-centric culture that fosters employees' personal and professional growth
- Employee prioritization to attract, retain, & cultivate top talent
- Mature mentorship program, training, & diverse growth opportunities

# Our Clients



# Our Certifications



ISO 9001:2015 Certified Quality Management System (QMS)  
 ISO/IEC 20000:2018 Certified Information Technology Service Management (ITSM)  
 ISO/IEC 27001:2013 Certified Information Security Management Systems (ISMS)

# Contact Us

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**LEARN MORE**

